

# QUALITY GUARANTEE

Step Filters brand performs ongoing research and development effort that allows, regardless of the manufacturing centers, providing customers high quality products.

The products Step Filters are manufactured under rules ISO/TSE16949:2002 and, as the case may be, ISO9001:2008, both certifications recognized worldwide as benchmarks of industry's quality.

Step Filters guarantees its products quality, against any hidden manufacturing defect, for a maximum period of 12 months from date of delivery, unless legislation provides other periods.

If despite all preventive and quality control measures, a defective item reached the end-user, it will be immediately replaced by a new one.

## Guarantee limitation

To this guarantee has effect, fixing, maintenance and use recommendations of OEMs for which the filter is designed must be followed compulsorily, as well as recommendations of brand itself.

Furthermore, Step Filters doesn't assume reduced lifetime and does not cover failures that are caused by filter placement in wrong applications for which has not been designed.

